

**CITY OF SEAL BEACH MEMORANDUM**  
**JANUARY 17, 2022**  
**RE: DISRUPTION OF TELEPHONE SERVICE**

Recently, the City was informed by GTT Communications, due to the financial restructuring and consolidation of its organization, that they would be decommissioning two circuits that provide support to the City's phone system. These circuits play an integral role in phone connectivity to the City's Departments. However, it should be noted that **9-1-1 and non-emergency calls to the Seal Beach Police Department WILL NOT** be affected and will provide service as usual.

Due to GTT's unexpected notice of a service lapse, City staff is working promptly on a permanent solution to resolve any and all connectivity issues. In the meantime, City staff will continue to serve residents and businesses via telephone at:

<b>CITY HALL</b>	(562) 431-2527
<b>PUBLIC WORKS</b>	(562) 370-7258
<b>MARINE SAFETY</b>	(562) 370-7608
<b>POLICE DEPARTMENT</b>	(562) 799-4100

Residents and visitor may also reach City staff via email at the following:

<b>BUSINESS LICENSES</b>	<a href="mailto:sealbeach@hdlgov.com">sealbeach@hdlgov.com</a>
<b>WATER BILLING</b>	<a href="mailto:Payments@sealbeachca.gov">Payments@sealbeachca.gov</a>
<b>PARKING PERMITS</b>	<a href="mailto:Parking@sealbeachca.gov">Parking@sealbeachca.gov</a>
<b>GENERAL</b>	<a href="mailto:AskCityHall@sealbeachca.gov">AskCityHall@sealbeachca.gov</a>

City staff is committed to responding to inquiries immediately and we appreciate your patience as we resolve the challenges inherited by GTT Communications.